

COOKIES POLICY AND COLLECTING OF INFORMATION

1. PURPOSE OF THE COOKIES

Requestia, on its websites, portals, or platform (referred to in this document just as "site"), stores information in many different ways, whether you are a registered user or not. The Information is collected to ensure a well-functioning site and improve user experience, including using your data for analytics purposes. This document describes the collected information and how we use it.

2. ABOUT COOKIES

Cookies are small text files placed on the user's computer or mobile device when a site is visited through the internet browser. They enable the site to recognize you on another visit. In the document, we use cookies to refer to all files that collect information that way.

The used cookies do not contain any information that personally identifies the user. Though, if you are already our client, we can track your site visits since: you started your navigation through any communication sent by us or have identified yourself in any solicitation form.

The cookies also retain generic information. The way users utilize the sites and the geographic location from which they access the website, etc.

You can update your internet browser settings at any time to decide to be notified about the use of cookies and block their entries into your system. Blocking the cookies can impossibility access to some areas, receive personalized information, or even restrict access to Requestia applications.

3. TYPES OF COOKIES

We use cookies to help determine the utility, interest, and number of users of the sites, allowing faster and more efficient navigation, including eliminating the need to input the same information repeatedly.

The utilized cookies could be of two types:

Persistent Cookies

Are locally stored on devices (computer, cellphone, tablet) when the browser is open to access our site. They are always used when the site has a new visit to direct the navigation according to the user's preferences, allowing us to provide better-personalized service.

Session Cookies

They are temporary and stored in your internet browser until you close it. The obtained information allows us to identify problems and provide a better navigation experience.

4. USE OF COOKIES

The cookies used by Requestia have different functions:

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Essential Cookies

Some cookies are essential to access certain areas of our site. It enables the site navigation and use of its applications, like accessing the site security areas through the login. Without these Cookies, several services cannot be provided. Some essential Cookies cannot be disabled.

Functional Cookies

We use functional cookies to remember user preferences. For example, cookies can help you avoid digiting your credentials every time you access the site. We also utilize this technology to deliver advanced services to the user, like inserting comments into an article. In essence, the functional cookies store user preferences linked to the site use, not making it necessary to configure it for each visit.

Analytics Cookies

We use these cookies to analyze how the users interact with the site and monitor its performance. That allows us to provide a high-quality experience by customizing our offer and quickly identifying and handling any problem that might come. For example, we use performance cookies to: know the most popular pages, the most effective linking method between pages, or appoint the reason why some pages are showing error messages. Based on the site use, we can also utilize this technology to highlight articles or site services that we think might be of users' interest.

These cookies are used only for creation pursuits and analysis statics, never a collecting personal information.

Third Party Cookies and/or Advertising Cookies

They measure the success of applications and the effectiveness of third-party advertising on our site to redirect publicity based on each user's interest and visit numbers, allowing limiting the number of times the ad is displayed. Requestia might use third-party cookies or Advertising cookies.

REQUESTIA DOES NOT USE ADVERTISING COOKIES IN LICENSED PLATFORMS TO THIRD PARTIES.

5. COOKIE CONFIGURATION

All browsers allow to accept, deny or delete cookies named by selecting the appropriate settings in the respective browser. You can configure the cookies on the menu "options" or "preferences" of your browser.

After authorizing the cookies, the user always has the power to disable part or all of our cookies. It should be noted that disabling cookies may prevent part of our site and some of our services from working properly, partially or completely affecting navigation on the website site.

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6. AUTOMATICALLY COLLECTED INFORMATION

Some information is automatically collected when accessing the applications that compose the Platform. Including information about the device, browser and operating system that you use while accessing our applications, your IP address, which pages you request and visit, date and hour of each request.

The automatically collected information helps to identify problems, provide a better-navigation experience, or even implement improvements to the application.

7. VERSION HISTORY OF THIS DOCUMENT

Version 1: Written by Adalton Narezzi and Approved by Márcio Vinholes in February 2023.